

HERO'S COVERY HEALTHCARE

For First Responders, Veterans, & Healthcare Professionals



# CHALLENGING TIMES ON THE FRONT LINES

Working on the front lines is profoundly rewarding but exceptionally demanding. Long hours, remaining objective through countless traumas, and helping patients and families in their most fragile moments take a significant toll. Beyond pandemics, front line workers face increasing rates of medication resistant infections, opioid related emergencies and other work-related traumas. Traditional struggles such as equitable pay, high student loan debt, and growing insurance premiums add to the stress. For law enforcement. military personnel, firefighters, emergency medical personnel, corrections officers, dispatchers, parole and probation officers, and healthcare professionals who are already at high risk for substance use disorders and suicide, the need for effective and accessible mental



# PRESERVING LIFE IS THE GREATEST HONOR

FIRST RESPONDERS, MEMBERS OF THE MILITARY, AND HEALTHCARE PROFESSIONALS WORK RELENTLESSLY TO HELP OTHERS. HERE, WE HELP THEM DO THE HARDEST WORK OF ALL — TRANSFORMING THE ADVERSITY OF MENTAL HEALTH AND SUBSTANCE USE DISORDERS INTO THE STRENGTH AND RESILIENCE WITH WHICH TO SAVE THEMSELVES, THEIR FAMILIES, PARTNERS, AND COMMUNITIES.

While substance use disorders, PTSD, and suicide are prevalent among these professionals, appropriate treatment is exceedingly rare and can be difficult to access. The Futures Recovery Healthcare Hero's Ascent program offers first responders, military personnel, and healthcare professionals safe, relevant, and effective treatment in a comfortable and discreet setting.

healthcare has never been greater.

# A TEAM THAT UNDERSTANDS THE JOB

The Futures' Hero's Ascent veterans, first responders, and healthcare professionals program utilizes insights and ongoing guidance from some of the nation's leading first responder, military, and healthcare mental health advocates. These advisory board members, experienced thought leaders in their respective fields, champion individual, organizational, and policy solutions to address trauma, addiction, and suicide among first responders, military personnel, and healthcare professionals.

## DESIGNED TO HELP THE FRONT LINE FEEL AT EASE

Responders, military personnel, and healthcare professionals face unique barriers to seeking care. Many have trepidations related to mandatory reporting requirements and organizational ideology. Others worry about encountering people they know at local treatment providers. Futures offers partnership and safety to make treatment accessible, comfortable, and effective. Our experienced care team can help clients manage work-related issues and facilitate paperwork and communication with employers, insurers, and other agencies to help clients focus on treatment and make it easier to return to work. Located on a private, nine-acre gated campus in Tequesta, Florida, clients can expect discretion, and a safe space to relax, work with experienced professionals, and heal. Our spacious environment and high staff-to-client ratio provide ample privacy and allow the treatment team to individualize care. Comfortably appointed single bedrooms and bathrooms, nutritious chefprepared meals, and an on-campus swimming pool, a fitness center, tennis courts, and other amenities help clients feel at ease and at home.

## HIGH-QUALITY HOLISTIC TREATMENT, FAMILY PROGRAMMING, AND PEER-SUPPORT

Futures Recovery Healthcare is accredited by The Joint Commission, employs highly skilled and trained clinicians, and uses evidencebased therapies. Hero's Ascent focuses on identifying and addressing underlying trauma, chronic pain, and other issues shared by first responders, military members, and healthcare professionals. Coordinated and personalized care plans incorporate medical treatment, psychiatry, individual and group psychotherapy, physical therapy, wellness services, and family programming. Therapy and education are provided to help family members address their mental health needs and learn to support their loved one's recovery. Futures strives to help front line workers find like-mindedness, camaraderie, and support by connecting with peers in recovery. Our thriving alumni community is a source of ongoing inspiration and connection.



# CLINICAL INTERVENTIONS: EVIDENCED-BASED, HOLISTIC CARE

**Individual Therapy:** By developing specialized treatments for trauma, first responders, military veterans, and healthcare proffesionals needs and underlying pain, Futures can better address drivers of behavioral healthcare conditions. Futures adapts to the changing needs of its client populations and to advances in healthcare medicine to remain highly effective. The track uses measurement-based care to optimize individual and operational outcomes continually.

**Family Support Services:** We will walk alongside of the family member and provide education, support, and resource building that will enhance personal self-care. Our team approach is here to assist in building resilience, and setting healthy boundaries, while creating wellness plans. This allows the family system to move forward into healing and recovery.

**EMDR:** A trauma based treatment modality that focuses on opening up neurotransmitters in the brain to address past and current issues. EMDR is also used in the treatment of performance anxiety for high functioning individuals, as well as those with chronic pain. The track has facilitators as part of the treatment team to address and work with our patients in these areas.

Accelerated Resolution Therapy (ART): A fast-acting, evidence-based therapeutic approach that helps individuals overcome trauma and distressing memories. Using a combination of guided eye movements and imagery rescripting, ART allows clients to reprocess traumatic experiences without the need for detailed verbal recounting. Sessions focus on transforming negative images and sensations into positive outcomes, fostering a sense of relief and emotional clarity. ART is known for effectively treating post-traumatic stress disorder (PTSD), anxiety, depression, and phobias.

**Sleep Assistance:** Sleep Assistance Services focuses on cognitive-behavioral therapy for insomnia (CBTI), delivered through individual threapy sessions. The program also offers acupressure for sleep anxiety, guided meditation, sound bath therapy, sleep position stretching groups, education on sleep hygiene, and state-of-the-art eye masks for enhanced relaxation.

**Somatic Experiencing:** A body-oriented modality that helps heal trauma and other stress disorders. is a type of therapy that focuses on physical sensations in the body to address trauma, symptoms related to trauma, and overcoming the effects of experiencing extremely stressful events. It is known for treating post-traumatic stress disorder (PTSD). However, it can also be used for other physical and mental health challenges.

**Seeking Safety:** An evidenced-based treatment model that treats co-occurring issues to include PTSD and substance use. Like DBT, Seeking Safety focuses on the present so they can move forward versus traditional modalities used to treat trauma where they focus on the past. The focus is on creating coping skills they can use in the present moment to create a safe space. Seeking Safety is effective in both individual and a group setting.

**Mindfulness:** A state of being nonjudgmentally present and aware of thoughts and emotions in our day to day lives. Mindfulness has become more prevalent in studies and conversations in the mental health field due to its various health benefits. Mindfulness groups help patients work towards an increased sense of connection within themselves and their environment in order to be fully engaged in their lives.

**DBT Groups:** Dialectical Behavioral Therapy (DBT) teaches effective and practical skills to replace unhealthy and maladaptive behaviors four sets of skills: mindfulness, distress tolerance (the process of learning how to tolerate challenging situations without trying to change them), interpersonal effectiveness (the ability to build and maintain healthy relationships while maintaining self-respect), and emotion regulation (the ability to manage emotions so that you can think and act effectively).

**Grounding:** A set of simple strategies that can help you detach from emotional pain and reconnect you with the present moment through distraction and focusing on something other than the difficult emotions you are experiencing. Grounding helps separate you from the distress of your emotional state or situation.

**Psychoeducation:** A therapeutic focus in which clients learn practical and positive emotional and behavioral skills to improve life adjustment, management of emotions and self-awareness. A psychoeducational approach appreciates the importance of education in changing unhealthy or negative emotional and behavioral patterns.

**Family Dynamics:** Family dynamics groups emphasize the importance of understanding how family systems function in context, specifically in maintaining patterns that may contribute to addiction. Family dynamics impact nearly all areas of life, making understanding them incredibly important to individuals who are working towards living an healthy emotional life. Family dynamics can be generationally passed on and can impact relationships from childhood and throughout adulthood. Having a better grasp on family dynamics can help patients understand potential factors of unique triggers, values, and characteristics that may present in their addiction, relationships, and general lives.

Self-Awareness in Recovery - Red Flags/Green flags: Compassion vs harshness, skills, drill and coping skills, asking for help.



# SYMPTOMS OF PTSD:

When it comes to trauma, and post-traumatic stress disorder (PTSD), many people simply "push through", thinking they are coping with the trauma when in reality they are suffering. Understanding PTSD, its symptoms, and how to get the right treatment are key to recovery.

## Symptoms may include:

- Flashbacks
- Nightmares
- Agitation
- Impulsivity
- Anxiety
- Uncontrolled thoughts about events
- Emotional numbness
- Substance use issues
- Mental health issues
- Sleep issues

FUTURES RECOVERY HEALTHCARE IS COMMITTED TO OFFERING HIGH-QUALITY, EFFECTIVE, AND RELEVANT TREATMENT TO OUR NATION'S FIRST RESPONDERS, VETERANS, AND HEALTHCARE PROFESSIONALS.



# EDUCATION AND TRAINING FOR POSITIVE CHANGE

Futures is working to increase the awareness and accessibility of treatment for military veterans and first responders. Our Hero's Ascent Advisory Board is a panel of expert veterans, advocates, and researchers actively involved with our treatment track and offering mental healthcare and suicide-prevention training and education to first-responder and military organizations nationwide. Advisory board members also participate in "The Enemy Within": International Symposium on Law Enforcement and First Responder Stress, PTSD, and Suicide, which focuses on individual, organizational, and policy solutions to the problems of trauma, addiction, and suicide.



## **REFERRALS AND ADMISSIONS**

Futures Recovery Healthcare admits patients 24 hours per day, seven days per week.

#### **Dedicated Admissions Team will:**

- Reassure individuals of their decision to engage in treatment
- Explain track and benefits to prospective clients and family members
- Conduct pre-admission assessment
- Coordinate logistics of transportation

#### **Dedicated Case Management Team will:**

- Complete FMLA, disability, and other necessary paperwork as requested
- Maintain appropriate communication between client and employer organization
- Coordinate a continuing care plan

## **Dedicated Clinical Team will:**

- Provide individual therapy and family connection
- Provide in depth continuing care plan and address current psychosocial stressors
- Initiate EMDR, SE, ART, and Sleep Assistance
- Provide family support, resources, and education
- Family programming and support groups
- Provide groups focused around trauma, safety, identity, co-occurring issues

# HERO'S ASCENT ADVISORY BOARD

The Futures' Hero's Ascent veterans, first responders, and healthcare professionals program utilizes insights and ongoing guidance from some of the nation's leading first responder, military, and healthcare mental health advocates. These advisory board members, experienced thought leaders in their respective fields, champion individual, organizational, and policy solutions to address trauma, addiction, and suicide among first responders, military personnel, and healthcare professionals. Members of the Eutures Hero's Ascent Advisory Board play a vital role in providing mental healthcare and suicide-prevention training and education to first responder and military organizations, as well as healthcare professionals and policymakers nationwide.



## DR. NEWTON HOWARD

Founder of ni2o, Inc.–a start-up developing novel, Al-driven, braincomputer interfaces to treat a wide range of debilitating neurological disorders.



#### CHRISTOPHER PROCHUT

Mental health awareness advocate and law enforcement suicide prevention trainer.



# DR. ROGER SOLOMON

Clinical Director of the South Carolina PCIS and Police Psychologist with South Carolina Department of Public Safety.



#### JEANNIE KELLY – NYPD RETIRED

Director of 9/11 Outreach and Education assisting 9/11 first responders and their families.



## DR. LOUIS E. BAXTER

A leader in addiction medicine for nearly 45 years, founder of Howard University's Addiction Medicine Fellowship, consultant for major sports organizations.



#### UNDERSHERIFF JOHN GREENAN

Oversees the Erie County Sheriff's Department and its Administrative Services Division.



## COL. EDUARDO A. SUAREZ

An outspoken supporter and advocate for the overall wellness of service members and their families.



#### RET. LT. COL. TANYA JUAREZ

Over 20 years of experience leading and managing various programs that focus on behavioral and mental health.



### LYNDA WILLIAMS

Professor at Middle Tennessee State University, former U.S. Secret Service Deputy Assistant Director with extensive security experience.



## MR. BRUCE CHAPMAN

The Past-President of the Police Association of Ontario (PAO) and a passionate advocate for mental health and wellness of the first responder community.



## MATTHEW MCCAULEY

Representing 9/11 first responders and civilian survivors who have developed illness during the 9/11 attack.



#### IN MEMORY OF JANICE MCCARTHY

We would like to thank Janice McCarthy for her great passion and dedication for helping police officers and those affected by police suicide.



#### RICK MATHEWS, MS

The Mathews Group provides consulting, training, education, and a host of other services within the broad homeland security enterprise.



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#### PROUD SUPPORTERS OF



ACCREDITED BY THE JOINT COMMISSION

